



LOCAL CONTACT TERMS & CONDITIONS

1. Definitions & Terms

- 1.1. In this agreement:-
 - 1.1.1. "CcTLD" means country code top level domain (e.g. .uk, .de, .au);
 - 1.1.2. "Changes to Domains" means any DNS or modification to the domain name;
 - 1.1.3. "DNS" means Domain Name Server;
 - 1.1.4. "ICANN" is the Internet Corporation for Assigned Names and Numbers;
 - 1.1.5. "IDP" is the International Domain Portal for the registration, maintenance and transfer of domain names;
 - 1.1.6. "Local Contact Information" means a specified Local Contact in the country relevant to the country coded top level domain in question;
 - 1.1.7. "Local Administration Costs" NIC fees and other local administration costs which without prejudice to the generality of the foregoing includes local agents' fees bank charges and courier fees;
 - 1.1.8. "NIC Authority" Network Information Centre who are the domain name registry responsible for the registration of ccTLD and gTLD domain names; and
 - 1.1.9. "NIC Fee" the Network Information Centre fees and administration costs they charge.

2. Service

- 2.1. By agreeing to this agreement you agree to Safenames Ltd creating a Local Contact for your CcTLD registration/s and you agree to the terms contained within this agreement and any applicable agreements, policies or procedures inserted into this Agreement; including relevant rules, requirements and policies of the domain's Nic Authority. Further information can be located here:
<http://www.safenames.net/regulations.aspx>.
- 2.2. This agreement as well as all Safenames policies inserted herein constitute the complete agreement between you and Safenames.
- 2.3. This agreement supersedes and governs all prior proposals, agreements or other communications or representations.
- 2.4. The provision of the Local Contact service is subject to the Fee Schedule below.
- 2.5. Safenames is responsible for the registration, maintenance and renewal of the domain name with the relevant NIC Authority.
- 2.6. The client is responsible for the registration, maintenance and renewal of the domain name with Safenames in accordance with the Master Agreement. Page 3 of 7
- 2.7. By utilising Safenames Local Contact facility Safenames are not responsible for your domain registration.
- 2.8. You agree that Safenames are not responsible for the maintenance of your domain name.
- 2.9. You agree to the registration requirements of the NIC authority responsible for the CcTLD registration that you require.
- 2.10. By utilising the Safenames Local Contact service you will retain administrative control of the domain registration, which will be accessible via your IDP account.
- 2.11. Should you require this service for the provision of any ccTLD which has restrictions as to the license or renting the domain name, you agree to the provisions of the Redirection service, copies can be provided upon request.

3. Renewal and Maintenance

- 3.1. Safenames shall manage, maintain and annually renew the Domain Name on behalf of the Registrant until it receives further notice from the registrant. This is subject to paragraphs 4,5 and 8.
- 3.2. The ultimate responsibility to ensure renewal is your own.

- 3.3. You may renew your domains which use the Local Contact service via your IDP account
- 3.4. Safenames will take all reasonable steps to notify you of your domain name's expiry date.
- 3.5. "Reasonable steps" shall include, but not be limited to:
 - 3.5.1. Contacting the contact email address specified in your IDP account
 - 3.5.2. Contacting the contact telephone number specified in your IDP account
 - 3.5.3. Contacting the contact address specified in your IDP account.
- 3.6. The renewal period for the CcTLD is determined by the NIC authority and is not administered by Safenames.
- 3.7. In the event that you allow your domain to expire you may be liable to an additional "redemption fee" as per Safenames Terms and Conditions.
- 3.8. Any changes required to the domain name will need to be requested by you or an authorised representative through your IDP Portal.
- 3.9. If any change to domain request is received from any means will be deemed void and will not be processed in any way.
- 3.10. Unless instructed by the Registrant, the Registration Agency may not:
 - 3.10.1. modify the Whois information relating to the Domain Name;
 - 3.10.2. delete the registration of the Domain Name;
 - 3.10.3. assign the Domain Name to a third party;
 - 3.10.4. license the Domain Name to a third party; or Page 4 of 7
 - 3.10.5. take any other action that may be detrimental to the Registrant.
- 3.11. The terms in Paragraph 3.9. shall not apply in the event there is any breach of the Terms and Conditions contained herein.
- 3.12. If the Registrant requires any actions on the part of the Registration Agency for its system buildup or other such purposes, the Registration Agency shall promptly cooperate with the Registrant by following necessary procedures, arranging necessary documents, or otherwise.

4. Transfer of domain names

- 4.1. You shall have the right to transfer ownership of the domain subject to the Local Contact service if:
 - 4.1.1. You can provide the necessary requirements specified by the Local Domain Registration Authorities.
- 4.2. Any transfer of Ownership request remains your responsibility and will not be instigated by Safenames.
- 4.3. Should you request a Transfer of Ownership you will be liable for any additional fees incurred in the transfer of ownership process
- 4.4. Should you request a Transfer of Ownership Safenames will conduct the full transfer, not the Registrar with whom you are transferring to.
- 4.5. Upon notification of your Transfer of Ownership request Safenames agree to relinquish all rights of ownership
- 4.6. Notification will be deemed to have taken place:
 - 4.6.1. Via email
 - 4.6.2. Via telephone (phone call from you or from authorised representative)
 - 4.6.3. Via Fax
 - 4.6.4. Via Written correspondence to the address specified by you.
- 4.7. If the Safenames becomes unable to hold or manage the Domain Name on behalf of the Registrant for whatever reasons, it shall transfer the Domain Name to another registration agency as designated by the Registrant. In this case, the Registration Agency shall cooperate with the Registrant and make efforts so that the Domain Name will be transferred to the new registration agency and that agency agrees to enter into the certificate having the same force and effect as this agreement.

5. Fee Schedule

- 5.1. You agree to be bound by the Following Fee Schedule:
 - 5.1.1. Set up Fee \$800; and
 - 5.1.2. Annual LC Fee \$250 (p/a).
- 5.2. The initial Set up Fee is on a one-time basis.

- 5.3. The annual LC Fee is on an annual basis. Non-payment of this fee will constitute a material breach of this agreement and may result in the removal of your Local Contact and/or revocation and/or deletion of your domain registration.
- 5.4. You will be invoiced for the above fees. All Invoices for these services can be located within your IDP.
- 5.5. You will not be entitled to any refund for these services.
- 5.6. The above fees do not include any additional services provided by Safenames, which may be required for the domain to be registered.

6. Restriction of Service

- 6.1. Safenames may terminate this service and remove the provision of a Local Contact if your use of the domain registration is in association with morally objectionable activities.
- 6.2. Safenames may suspend the provision of a Local Contact service if your use of the domain registration is in breach of our Acceptable Use Policy.
- 6.3. Morally objectionable activities include, but are not limited to:
 - 6.3.1. activities designed to defame, embarrass, harm, abuse, threaten, slander, or harass third parties;
 - 6.3.2. activities prohibited by the laws of the United Kingdom and/or foreign territories in which Reseller conducts business;
 - 6.3.3. activities designed to encourage unlawful behaviour by others such as; hate crimes; terrorism and child pornography;
 - 6.3.4. activities that are tortuous, vulgar, obscene or invasive of the privacy of a third party, racially, ethnically or otherwise objectionable;
 - 6.3.5. activities designed to impersonate the identity of a third party.

7. Modification and Termination of Terms

- 7.1. We reserve the right at any time and from time to time to:
 - 7.1.1. modify these Terms (or any part thereof); and
 - 7.1.2. revise the content of our Website (including our Services): temporarily or permanently, with or without notice.
- 7.2. We will take reasonable steps to bring to our customers' attention changes to these Terms. Any changes shall be binding and effective on you when you click acceptance of our Terms after they have been altered and posted on our Website. Please check our Website frequently. In addition, specific Services or information contained within our Website may be subject to additional posted Terms or guidelines applicable to such Services. All such Terms or guidelines are hereby incorporated by reference into these Terms.
- 7.6. We may terminate the Local Contact Service immediately on written notice if:
 - 7.6.1. you commit a material breach of any of these Terms and in particular upon any failure by you to pay either your set up fee or annual fees in accordance with these Terms;
 - 7.6.2. we are required to do so by Regulation or competent authority; or
 - 7.6.3. it is otherwise permitted under these Terms.
- 7.7. The consequences of termination of these Terms or suspension of Services for any reason:
 - 7.7.1. we will immediately stop supplying and will terminate access to, the relevant Services;
 - 7.7.2. any charges due remain payable; and
 - 7.7.3. any rights that have accrued to either party at the date of termination and clauses in these Terms which are expressed or intended to survive the termination of these Terms shall survive and remain enforceable after termination.
- 7.8. You agree that we shall not be liable to you or to any third party for any modification, suspension or discontinuance of the service.
- 7.9. In the event that your subscription to the Local Contact Service is terminated you may not utilise any Agent of Safenames to facilitate the same service or further domain registrations.

8. Data

- 8.1. You agree to be bound by the terms of our Privacy Policy.

9. Events Beyond Our Control

- 9.1. Neither party shall be liable for failure to perform or delay in performing any obligation (excluding payment) under this Agreement if the failure or delay is caused by events or circumstances beyond its reasonable control including, without limitation, failure of any communications, telecommunications or computer systems, strikes, walk-outs and other industrial disputes.

10. Jurisdiction

- 10.1. This Agreement shall be governed by and interpreted in accordance with the Laws of England and Wales.

11. Additional Terms Applicable To Domain Registrations

- 11.1. In the event of Governmental / Geographical restrictions on the registration of domain names, Safenames may be required to take additional steps in order to complete our local contact service.
- 11.2. "Additional Steps" may include, but is not limited to:
- 11.2.1. The registration of relevant trademarks,
 - 11.2.2. the formation of a company,
 - 11.2.3. the registration of a Patent.
- 11.3. The actions adopted are exclusively for the purpose of registering the said domain and are not permitted to be used in conjunction with any other purpose.
- 11.4. In addition these items remain the sole property of Safenames Ltd.