

## **PREMIUM DNS SERVICE**

The terms in this Section apply to the Web.com Premium DNS service ("Premium DNS" and/or the "Service"). Premium DNS is a service of identifying and managing name servers responsible for giving the authoritative IP address for a customer's domain name.

1. The Service and related Service fees shall cover up to five (5) eligible domain names that you have registered with Web.com. During the onboarding process for the Service you must specifically identify the domain names within your account that are to be covered by the Service. Any domain names not identified, even if eligible and registered with Web.com shall not be covered under the Service.

2. Under the Service provided you will be limited to five million (5,000,000) total queries per month. Any overage shall be billed at \$3.00 per one million (1,000,000) queries over the allotted maximum queries per month.

3. Billing for the Service shall be by valid credit card or other payment method acceptable to Web.com. Web.com, in its sole discretion, shall determine the prices it will charge for the Service and the terms and conditions applicable to the same, and Web.com may amend such pricing and/or terms and conditions in accordance with this Agreement. If you do not agree with any such change, you may terminate the Service in accordance with this Agreement, otherwise all such changes shall thereafter be effective, and you agree that Web.com is authorized to charge your credit card or other approved payment method for any new fees.

4. The Service is provided for your own use and you hereby agrees not to resell or attempt to resell (or provide in any form whether for consideration or not) the Services (or any part of it) to any third party and shall not allow any third party to use the Services without the prior written consent of Web.com.

5. You are responsible, at your own expense, for access to the Internet and all other communications networks or third party services (if any) required in order to use the Services and for the provision of all computer and telecommunications equipment and software required to use the Services except where otherwise expressly provided herein.

6. Web.com and any third party providers may monitor you and your customers' use of the Services, including but not limited to the number of domains, number of DNS resource records and number of DNS queries.

7. You shall document and immediately report to Web.com any errors or malfunctions associated with the Services. You shall assist Web.com in rectifying any errors or malfunctions in Services upon Web.com's reasonable request.

8. You shall immediately cease using the Services upon receiving notice of termination of this Agreement. Web.com will not reimburse or refund any unused credits, money, or time remaining in your subscription plan. Once canceled, your account will not be charged further fees unless outstanding charges exist on your account. Any outstanding charges will remain due and be charged to the provided credit or debit card, automatically by Web.com. If the account is an approved group invoice billing account, a charge to your credit or debit card will be made for final payment.

9. You acknowledge and agree that the Services may involve access to Third Party Functionality. You expressly agree that this Third Party Functionality shall be used by you in accordance with the terms of any relevant third party licenses. Your failure to abide by any third party license may result in the immediate termination of your services by Web.com or the third party provider. Furthermore, Web.com

does not control such Third Party Functionality and is therefore not liable for any issues of any kind relating to the Third Party Functionality. Web.com reserves the right, at its sole discretion, to terminate, suspend, cancel or alter your access to Third Party Functionality at any time. To the extent that you have an account created with any such third party to facilitate your use of the Services, you grant Web.com the power and authority necessary to manage that account and those related Services on your behalf.